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# Analysis of the use of Information Technology in rural communities

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ARTICLE INFO	ABSTRACT
<i>Keywords:</i> Information Technology, rural communities	This study aims to analyze the use of Information Technology (IT) in rural communities. Amidst rapid technological developments, rural communities have also begun to adopt IT, although they still face various obstacles such as limited infrastructure and low digital literacy. Through literature studies and previous research, it was found that the use of IT has had a significant impact on rural communities, including social, economic changes, and access to health and education services. However, greater efforts are still needed to increase IT adoption in rural areas and overcome existing obstacles. Further research is also needed to better understand the factors that influence IT adoption and its long-term impact on rural development. Thus, this study is expected to provide valuable insights for policy makers, practitioners, and academics in efforts to improve digital inclusion and the welfare of rural communities.
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### **INTRODUCTION**

Information technology has become one of the efforts to eliminate the limitations of rural tourism communities to information. The use of information technology, such as internet media, social media, and websites, allows tourist villages to promote their tourism and reach potential visitors more widely throughout Indonesia and the world. Information technology also helps tourist villages in reaching potential visitors more widely and assists in tourism management. The use of information technology for rural communities in Indonesia has been developed with the advancement of increasingly open information technology systems.

Nowadays, information technology has become one of the important commodities in tourism management. Internet media, social media, and websites allow tourist villages to promote their tourism and reach potential visitors more widely throughout Indonesia and the world. Information technology also helps tourist villages in reaching potential visitors more widely and helps in tourism management.

This review will cover the use of information technology in rural communities in Indonesia, as well as previous analysis of the use of information technology in tourist villages in Indonesia. This review will cover previous studies that examine the use of information technology in rural communities, as well as an analysis of literature that examines the use of information technology in tourist villages in Indonesia.

### METHOD

The research method used in this study uses a literature study method or literature review as a process of collecting and processing data carried out in making this research. This literature research method is a method used to collect data in order to understand and also study theories from various types of literature that have a correlation with research.





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#### **RESULTS AND DISCUSSION**

#### Accessibility of Information Technology

Accessibility of information technology is a key factor in understanding the impact of information technology on rural communities. Two main aspects that need to be considered in this discussion are the availability of telecommunications and internet infrastructure, and the level of availability of information technology devices among rural communities.

1. Availability of Telecommunication and Internet Infrastructure in Rural Areas

In many countries, especially in developing countries, telecommunications and internet infrastructure are still limited in rural areas. Some discussions related to the availability of telecommunications and internet infrastructure in rural areas include:

- a. Provision of Telecommunication Infrastructure: The availability of mobile phone networks and internet service providers in rural areas remains a challenge. Efforts to expand the reach of such infrastructure are key to ensuring equitable access to information technology.
- b. Service Quality: In addition to availability, service quality is also an important concern. The availability of strong signals and stable internet connections will affect the extent to which rural communities can utilize information technology effectively. Government Programs: Many countries have launched programs to increase the accessibility of information technology in rural areas, such as programs to install cellular towers in remote areas and subsidies for internet access in rural areas.
- 2. Level of Availability of Information Technology Devices Among Rural Communities

In addition to infrastructure, the level of availability of information technology devices among rural communities also plays a crucial role in measuring the accessibility of information technology. Some discussion points related to this aspect include:

- a. Device Ownership: How many rural people have access to devices such as smartphones, computers, and tablets? Economic factors, device distribution, and education regarding device use can influence ownership rates.
- b. Education and Training: Efforts to increase digital literacy levels in rural areas through information technology-related education and training programs are crucial in increasing the availability of these devices.
- c. Government and Private Sector Support: Government programs and private sector initiatives to provide information technology devices at affordable prices or financing schemes that facilitate access for rural communities are determining factors in increasing the availability of devices.

Through the discussion on accessibility of information technology, it can be understood that the main challenges in realizing the use of information technology evenly in rural areas include the availability of telecommunications and internet infrastructure, as well as the level of ownership of information technology devices among rural communities. Efforts to overcome these challenges will be key in ensuring that the benefits of information technology can be felt by all levels of society, including rural communities.

### Utilization of Technology in Agriculture and Small Industries in Rural Areas

The use of information technology in the agricultural sector and small industries in rural areas has great potential to increase productivity, efficiency, and competitiveness. Two important aspects that need to be discussed are how information technology is used to increase productivity and efficiency in the agricultural sector and small industries, as well as the application of information technology in resource management and local product development.

- 1. Improving Productivity and Efficiency in the Agricultural and Small Industry Sectors
  - a. Use of Sensors and IoT: The use of sensors and the Internet of Things (IoT) in agriculture allows farmers to monitor crop conditions, soil moisture, and other environmental factors





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in real-time. This can help in making more informed decisions regarding irrigation, fertilization, and pest control.

- b. Mapping and Analytics Applications: Information technology enables more in-depth mapping of farmland and data analysis of soil conditions and crop needs. This enables farmers to plan planting and land management more effectively.
- c. E-commerce and Online Marketing: For small industries, information technology enables access to e-commerce and online marketing platforms that can help in expanding market reach, creating networks with buyers, and increasing the accessibility of local products to the global market.
- 2. Local Resource Management and Product Development

Inventory and Supply Chain Management: Implementing management information systems to manage inventory, production, and distribution of local products can help in increasing efficiency and reducing resource waste.

- a. Technology-Based Product Development: Integration of information technology in local product development, such as the application of imaging technology to improve the quality of agricultural products or the use of digital technology in local craft development, can increase the added value of products.
- b. Marketing and Branding: The use of information technology in marketing and branding local products can help in introducing products to a wider market and building a strong brand image.

By utilizing information technology in the agricultural sector and small industries in rural areas, it is expected to achieve increased productivity, efficiency, and competitiveness, as well as the development of more competitive local products. This will not only provide economic benefits for rural communities, but also has the potential to raise the welfare and empowerment of the local economy as a whole.

### **Education and Health in Rural Areas**

The use of information technology has a significant impact on improving access to education and health services in rural areas. The focus of this discussion includes the impact of the use of information technology in improving access to education and health services, as well as the application of information technology in distance learning and online medical consultations.

- 1. The Impact of Using Information Technology in Increasing Access to Education and Health Services
  - a. Access to Information and Learning Resources: Information technology allows easier access to information and learning resources, whether through online learning platforms, e-books, or other digital learning resources. This can help bring education closer to remote rural communities.
  - b. Telemedicine and Remote Consultation: The use of information technology in healthcare enables the practice of telemedicine and remote medical consultation. This is especially beneficial for rural communities who may have limited access to conventional healthcare services.
- 2. Use of Information Technology in Distance Learning and Online Medical Consultation
  - a. Distance Learning: Information technology enables the implementation of distance learning models, whether through e-learning platforms, virtual classrooms, or interactive learning content. This enables more equitable and sustainable access to education in rural areas.
  - b. Online Medical Consultation: Through information technology, rural communities can access online medical consultation services, either through special applications, telephone, or video conferencing. This allows for initial examinations, consultations with specialists,





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and monitoring of health conditions without having to travel long distances to health facilities.

With the application of information technology in education and health services in rural areas, it is expected to achieve increased access, quality, and efficiency of education and health services. This will not only provide direct benefits to rural communities in terms of improving quality of life, but also has the potential to reduce the gap in access and services between rural and urban areas.

#### **Development of Local Economic Potential in Rural Areas**

The development of local economic potential in rural areas through the use of information technology has great potential to increase competitiveness and empower the community's economy. Two crucial aspects that need to be discussed are the role of information technology in promoting and developing local economic potential in rural areas, as well as training and mentoring in the use of information technology to increase the competitiveness of local products.

- 1. The Role of Information Technology in Promoting and Developing Local Economic Potential
  - a. Online Marketing and Promotion: Information technology enables local businesses to promote rural tourism products and potential through online platforms, social media, and digital marketplaces. This can help expand market reach and increase visibility of local products.
  - b. E-commerce and Increasing Market Access: With the adoption of e-commerce platforms, local entrepreneurs in rural areas can expand their market access to national and international levels, allowing local products to be enjoyed by more people.
- 2. Training and Mentoring in the Utilization of Information Technology to Increase the Competitiveness of Local Products
  - a. Technology Usage Training: Training programs related to the use of information technology for local business actors can help improve digital literacy and the ability to utilize technology for marketing, business management, and product development purposes.
  - b. Business and Marketing Assistance: In addition to training, assistance in developing online marketing strategies, technology-based business management, and developing sustainable business models can help local business actors in optimally utilizing information technology.

With the role of information technology in promoting and developing local economic potential in rural areas, as well as training and mentoring efforts in the use of information technology, it is hoped that increased competitiveness and empowerment of the local economy can be achieved. This will not only provide economic benefits for rural communities, but also has the potential to increase local economic resilience and strengthen cultural identity and local heritage.

# Community Participation and Village Empowerment through Information Technology

Community participation and village empowerment are important goals in rural development. Information technology has a crucial role in increasing community participation in local decision-making and empowering rural communities. Two main aspects that need to be discussed are how information technology can increase community participation in local decision-making, and the application of information technology in rural community empowerment programs.

- 1. Increasing Community Participation in Local Decision Making
  - a. Online Consultation and Participation Platforms: The use of information technology in the form of online platforms, dedicated applications, or participatory information systems can enable communities to provide input, vote, and engage in local decision-making processes.





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- b. Monitoring and Transparency: Information technology enables greater transparency in the decision-making process, allowing communities to monitor and review decisions made by village governments or local institutions.
- 2. Application of Information Technology in Rural Community Empowerment Programs
  - a. Technology Skills Training: Rural community empowerment programs can include information technology skills training, such as the use of computers, the internet, and productive applications that can help in skill enhancement and employment opportunities.
  - b. Technology-Based Business Development: Through empowerment programs, rural communities can be encouraged to develop technology-based businesses, such as digital cooperatives, online marketing networks, or other technology-based businesses that can improve the local economy.

With the application of information technology in increasing community participation in local decision-making and rural community empowerment programs, it is expected to achieve increased community involvement in the decision-making process and economic and social empowerment of rural communities. This will have a positive impact on strengthening the social and economic order at the local level and reducing the gap between rural and urban areas.

## Social and Cultural Impacts of Information Technology Penetration in Rural Areas

The penetration of information technology in rural areas has brought significant changes in social and cultural aspects. Two central aspects that need to be discussed are the social and cultural changes that occur due to the penetration of information technology in rural areas, as well as efforts to maintain a balance between technological modernization and the preservation of local values.

- 1. Social and Cultural Changes Due to Information Technology Penetration in Rural Areas
- a. Access to Information and Knowledge: The penetration of information technology has increased rural communities' access to information and knowledge, changing the way they obtain information, learn, and participate in the public sphere.
- b. Changes in Communication Patterns: Information technology has changed the communication patterns of rural communities, both in terms of interactions between individuals and in the form of communication with the government, institutions, and markets.
- c. Influence on Lifestyle: The adoption of information technology has influenced the lifestyle of rural communities, from how they shop, access entertainment, to how they engage in social and community activities.
- 2. Efforts to Maintain Balance between Technological Modernization and Preservation of Local Values
  - a. Mainstreaming Local Cultural Values: It is important to strengthen awareness of local cultural values and incorporate these elements in the use of information technology, so that modernization does not obscure the cultural identity of rural communities.
  - b. Balanced Digital Literacy and Education: Efforts to improve digital literacy in rural areas should be accompanied by education about the importance of maintaining local cultural values, so that people can use information technology wisely according to their cultural context.
  - c. Local Content Development: Encouraging the development of digital content that promotes local values, traditions, and rural wisdom can help maintain a balance between technological modernization and the preservation of local values.

By understanding the social and cultural impacts of information technology penetration in rural areas, as well as efforts to maintain a balance between technological modernization and the preservation of local values, it is hoped that sustainable and beneficial information technology integration for rural communities can be achieved without sacrificing their cultural heritage and





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social values. This will help strengthen local cultural identity and ensure that modernization does not cause detrimental changes to rural communities.

#### CONCLUSION

Accessibility of information technology plays a crucial role in changing and improving life in rural areas. To realize the benefits of information technology for rural communities, the main challenges that need to be overcome are the availability of telecommunications and internet infrastructure, as well as the level of ownership of information technology devices among rural communities. In addition, the use of information technology in the agricultural sector, small industries, education, health, local economic development, community empowerment, and preservation of local cultural values also play an important role in improving the quality of life, strengthening the economy, and building prosperity in rural areas. Efforts to maintain a balance between technological modernization and preservation of local values are also an important part of the sustainable integration of information technology in rural areas.

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